



Murray Mallee

A G E D C A R E G R O U P I N C .

Home Care Common Services Pricing Schedule as at July 2019

The rates below are charged to the client's budget. The budget is made up of the Australian Government subsidy and the consumer contribution (if applied).

Murray Mallee Aged Care Group Inc. is committed to providing a quality service which meets the needs of all our consumers. The charges below incorporate the ongoing learning, development and support of our staff, to ensure you receive the best possible service.

Support Worker Rates:

	Cost per hour	Cost per half-hour
Weekdays 6am-8pm	\$49.50	\$33.00
Weekdays 8pm-Midnight	\$60.00	N/A
Weekdays Midnight -6am	\$65.00	N/A
Saturdays	\$75.00	\$50.00
Sundays	\$79.00	\$52.70
Public Holidays	\$135.00	\$90.00

Registered Nurses Charges:

	Cost per hour
Weekdays 7am-7pm	\$65.00
Weekends	\$120.00
Public Holidays	\$160.00

Enrolled Nurses Charges:

	Cost /hour
Weekdays 7:30am-6pm	\$65.00
Night shift 6pm-7:30am	\$75.00
Saturdays	\$90.00
Sundays	\$110.00
Public Holidays	\$135.00

Care Management:

	Cost /hour	Approximate Hours and Cost Per Fortnight		
Service Consultant - levels 1 and 2 HCP	\$55.00	Level 1	1 Hour	\$55.00
Registered Nurse - levels 3 and 4 HCP	\$65.00	Level 2	3 Hours	\$165.00
		Level 3	5 Hours	\$325.00
		Level 4	6 Hours	\$390.00



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Package management

	Per fortnight (fixed charge)
Level 1	\$21.30
Levels 2-4	\$42.50

Self-managed

	Per fortnight (fixed charge)
Level 1	\$25
Level 2	\$49.50
Level 3	\$110
Level 4	\$165

Transport

PLEASE NOTE UP TO 5KM IS INCLUDED IN THE HOURLY RATE

- Staff travel cost to you per visit is \$0.80 per km may be charged.
- Travel with you to appointments/social outings/shopping, within scheduled visits is also charged at \$0.80 per km.

Allied health services

- MMACG does not employ Allied Health professionals directly. Consequently, charges will be applied as determined by the individual contracted.
- MMACG does not guarantee that Registered Nurses are available in all regions. If MMACG sub-contracts Registered Nurses on the client's behalf, charges will be made accordingly plus a 10% handling fee.

Service charge

When you choose to use a different provider/contractor a service charge of 10% will be applied

Cancellation process for all Service Bookings

MMACG requires a minimum of 2 hours (business hours) notice of intention to cancel a booking. If less than the 2 hours' notice is received the full cost of the service will be charged.

Who to contact to change/cancel/ add to a current booking

- Please contact your Service Consultant Monday-Friday 85322255
- Out of office hours please call 0427325493



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OUR HOME CARE CHARGES EXPLAINED

The Murray Mallee Aged Care Group Inc. believes in equity. We strive to make care easily accessible and affordable to all members of our community. We follow a thorough process to ensure that our pricing for the services that we provide is affordable and ensure the viability of the organisation. This document is intended to provide transparency around the charges associated with our Home Care Services.

The service fees are determined by the following equation calculated on a daily basis:

Basic Daily Care Fee + Any Applicable Compensation Payment Fee + Income Tested Care Fee
less

Any hardship Supplement or other amount agreed upon in accordance with the Fees and Payments Principles under the Aged Care Act.

What Are These Charges?

Basic Daily Fee

The Basic Daily Fee is a fee that everyone is expected to pay to their provider and is added to the government funding available in your package. The Government sets the maximum amount a provider can charge, this is 17.5% of the pension. We may elect to waive these fees for you if we deem them unnecessary for the level of care you require.

Care Management

Care management is an important service that includes coordinating care and services that will help you deliver on the goals you identified in your Care Plan. Every Home Care Package, including those being self-managed will require some level of care management.

Care management may include:

- Reviewing your Home Care Agreement and Care Plan
- Coordination and scheduling of services
- Ensuring your care is aligned with other supports
- Providing a point-of-contact for you or your support network



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- Ensuring the care you receive is respectful of your culture; &
- Identifying and addressing risks to your safety.

Package Management

Package management is the ongoing administration and organisational activities associated with ensuring the smooth delivery and management of your Home Care Package. It may include the costs for: preparing monthly statements; managing your package funds; and compliance and quality assurance activities required for Home Care Packages.

Service Charges

Service Charges are the costs associated with the services that you access in your Home Care Package. The cost of these services may vary depending on the type of service or hours of services. Service charges including travel costs, are outlined in detail in our Pricing Schedule.

Subcontractor Charge

The subcontractor charge will cover our costs of establishing, monitoring, and managing care or services provided through a subcontractor arrangement by a third-party provider that is necessary to give effect to a request by you. This may include services such as gardening, purchase of capital items, or services from another care provider. Subcontractor fees are charge at 10% of the cost, unless otherwise negotiated with your Service Consultant.

This charge allows us to remain viable while keeping our regular service charges at a lower cost. We see this as the best option for both our clients and the organisation.

Exit Fee

Some providers may charge an exit fee. We do not.

Income Tested Care Fee

As part of the Aged Care Act the government has an "Income Tested Care Fee" that may apply to you. This fee is different for everyone as it is based on an individual's income and is determined by the Government. For more information contact Centrelink on 132 300.

The "Income Tested Care Fee" is in addition to the Basic Daily Fee