



Newsletter

Rural Care For Rural People

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From the CEO's Desk

Greetings everyone,

I hope that this newsletter finds you well and that you have not fallen victim to the nasty influenza viruses that have already affected so many South Australians this year. If you haven't already had a flu vaccine, I encourage you to seriously consider having one. The Government offers the vaccine free of charge to older Australians.

I would like to extend a special warm welcome to our new staff and clients to the MMACG family. I hope your relationship with us is an excellent one. On the 24th of August this year we will celebrate twenty-five years in business and it's hard to believe that on the 23rd of June I will have been here five years. I will continue to do my best to honor the great work that all past and

present staff and Board Members have contributed over those years. The past efforts have established a solid foundation for us to flourish from.



Change, change and growth...

Since our commencement, we have provided services to a small number of people with disabilities. However, the Board has decided that we should expand the role given the opportunities that the NDIS now is able to offer to individuals. To ensure that the growth in the NDIS is managed well we have employed Lucy Baker as a service consultant.

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Want to keep up to date with our latest project, Warner Close Retirement Living?

Sign up to our expression of interest list by calling the office on 8532 2255 and you'll receive regular updates!



Happy Birthday To You!

Murray Mallee Aged
Care Group Inc.
would like to wish
everyone celebrating
a birthday during the
Winter season
a very special
Happy Birthday!

Do you need help
securing your Home
Care Package with
Murray Mallee Aged
Care Group?

Our Service Consultants
will assist you in the
My Aged Care Referral
Process.

Book a free
appointment now
on (08) 8532 2255



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From the CEO's Desk (cont.)

Our Adelaide team, under Patrizia's guidance, is growing rapidly and has caused us to outgrow the current office in Campbelltown which we have shared with Carers Support since establishing our business in Adelaide in 2017. We are delighted to have acquired office space in the beautifully appointed Bagot Street, North Adelaide. This central location will make for an easier transit for our clients and staff spread throughout metropolitan Adelaide.

I am pleased to report that our Warner Close Retirement Living village is progressing well with all brickwork completed and roofs on. If the construction program continues as planned, we should be able to accommodate residents in November. Please don't hesitate to contact either myself or Foster Davis on 8532 2255 if you have any interest or specific questions with regards the development. Advertising on radio 5MU has commenced, so listen out and let us know what you think of it.

Most of our clients have been with us for many years and have grown accustomed to the rapid rate of change and reform that the Australian Government has imposed on the Aged Care Sector. I thank you all for your continued loyalty and patience throughout the changes. I urge you not to feel overwhelmed and rest assured that the changes are all for your benefit.

The first of the two major changes that will require implementation by all service providers commencing from 1 July 2019, is the new Charter of Aged Care Rights which will provide the same rights to all consumers, regardless of the type of Commonwealth subsidised care and services they receive. The Charter will apply to consumers once they start

receiving Government-subsidised aged care, including:

- residential care
- home care packages
- flexible care
- services provided under the Commonwealth Home Support Program and the National Aboriginal and Torres Strait Islander Flexible Aged Care Program.

The second change is the requirement for all home care providers to publish their pricing information in a new standardised home care pricing Schedule (The Schedule) on the My Aged Care website. The Schedule provides information on the common services and costs under a home care package, this will enable people to better understand and compare common services and costs across home care providers and make a more informed decision about which provider is best suited to deliver their care. I will send a letter with a detailed outline of how we will address the implementation of both of these major changes towards the end of June.

I would like to close off by thanking the staff and Board Members for their continued support of me and the organisation more broadly. Without the dedicated volunteer Board under our Chairman, Morris Terrel's stewardship we could not possibly be the strong values driven organisation that we are today.

Best wishes,
Anna Howard
Chief Executive Officer

Our Newest Team Member

Hi, my name is Lucy Baker!

I've stepped into the new role of NDIS Service Consultant, assisting those with NDIS Plans to gain in-home services from our staff who are dedicated to improving the lives of all our clients.

In a past life I was an Enrolled Nurse and worked in Aged Care for nearly 20 years before moving into Community Services 10 yrs ago, so I've been around for a while!

Being a New-South-Welshman, it's always interesting to live in another state with the territorial protectiveness of the locals, but the welcome from Murray Mallee Aged Care staff and clients has made my transition easy, so thank you! My husband and I followed our daughter to SA. I know they say you should never follow your children but we are so blessed that we did. We have a 4 year old granddaughter and my daughter and her husband are expecting another baby girl in September.

Out of work I spend my time on our hobby farm with our sheep, ducks, chooks, dogs, cat, goat and possums – who get an apple and a pat each night.

I'm still waiting on my lotto win, but in the meantime I will enjoy my time with the great team at Murray Mallee.



Metro Office Update

It is with enthusiasm and excitement that we update you with our recent news - WE ARE MOVING! The Adelaide Metro Office will be relocating to 16 Bagot Street, North Adelaide in mid-June. The past 6 months have seen the program grow resulting in the need for more office space. We could not have moved forward without our dedicated staff, a group of passionate individuals who are committed to the delivery of quality services. We now welcome 4 new Home Support Workers and an Administration /HR Support Officer to our team.

A super big THANK YOU goes to all our metro volunteers, Murray Mallee Aged Care Group Metro celebrated National Volunteers Week on Wednesday 22nd May with a lovely lunch at Chicco Palms. Clients made the day extra special by joining us to thank our Volunteers. Our CEO, Anna Howard, personally acknowledged and warmly thanked our volunteers for their ongoing support and their time to ensure that programs such as Al Mio Club continue to provide clients with weekly healthy Italian meals, a game of tombola, and a nice friendly chat.

June 25th will yet again hold our annual Carers Day Out. The day will include a coach trip to the Adelaide Hills. Carers will enjoy the beautiful views of Mt Lofty, visit Melba's Chocolate Factory, enjoy a buffet lunch at the Old Mill Hahndorf and visit the Berenberg Farm Shop before returning home. This event was made possible due to a recent successful funding application via Carers Support, a total of \$2,000 was approved towards the cost associated with the event. For further information please do not hesitate to call us on 8165 1999.

Please do not hesitate to call us or drop by to visit us at our new office at your earliest convenience.

In the meantime, I leave you with another Italian Proverb – "La famiglia e la patria del Cuore" which translates to "Home (or in this case , family) is where the heart is.

Ciao,
Patrizia Kadis



Pictured: CEO, Anna Howard, and Business Development Manager, Patrizia Kadis, present certificates to volunteers for National Volunteers Week.

What's Happening At Kaelidescape?

Our Kaleidescape groups have been having a fantastic time over last few months and things are only set to get better! Rosie and Tanya were very excited to attend the 'Play on Purpose' workshop run by the Collaborative Taskforce Committee in June and have come back ready with many new ideas that they are looking forward to sharing with all the Kaleidescape groups.

