

OUR VALUES



EQUITY

WE TREAT EVERYONE ACCORDING TO THEIR NEEDS.

Everyone is valued equally.
We strive for equity of access to quality services.
We are inclusive and authentic.

WE TAKE OWNERSHIP OF OUR ACTIONS AND BEHAVE RESPONSIBLY.

We take seriously our responsibilities to our clients, our staff, our communities, and funders.
We go 'above and beyond' to meet our clients' needs.
We operate honestly and transparently; and we deliver what we promise.



RESPONSIBILITY



RESPECT

WE RESPECT OUR CLIENTS, OUR COMMUNITIES, AND EACH OTHER.

We treat each other with respect and take pride in what we do.
We respect our clients and their needs, values, cultures and lifestyle choices.
We respect our staff and their efforts; and invest in their success.

WE WORK TOGETHER TO DELIVER QUALITY, AFFORDABLE, AND RELIABLE SERVICES.

We support each other to provide services that our clients trust and rely on.
We have fun at work and enjoy what we do.
We think and act positively and communicate well.



TEAMWORK