

CLIENT CHARGES



Client Charge rates as at 1st January 2019

The rates below are charged to the client's budget. The budget is made up of the Australian Government subsidy and the client contribution.

Murray Mallee Aged Care Group Inc. is committed to providing a quality service which meets the needs of all our clients. The charges below incorporate the ongoing learning, development and support of our staff, to ensure you receive the best possible service.

Support Worker Rates:

	Cost /hour (ex gst)
Weekdays 6am-8pm	\$45
Weekdays 8pm-Midnight	\$49.50
Weekdays Midnight -6am	\$50.50
Saturdays	\$55
Sundays	\$72
Public Holidays	\$99

Registered Nurses Charges:

	Cost /hour (ex gst)
Weekdays 7am-7pm	\$65

Enrolled Nurses Charges:

	Cost /hour (ex gst)
Weekdays 7:30am-6pm	\$55
Night shift 6pm-7:30am	\$62
Saturdays	\$77
Sundays	\$88
Public Holidays	\$99

Transport

- Cost of vehicle use is \$0.85 per km (ex gst)
- Transport is charged when accessing services within a shift requiring car use, such as transport to appointments or shopping. Support Worker/driver charges also apply.

Allied health services

- MMACG does not employ Allied Health professionals directly. Consequently, charges will be applied as determined by the individual contracted.

Cancellation process for all Service Bookings

MMACG requires a minimum of 2 hours (business hours) notice of intention to cancel a booking. If less than the 2 hours' notice is received the full cost of the service will be charged.

Who to contact to change/cancel/ add to a current booking

- Please contact your Service Consultant Monday-Friday 85322255
- Out of office hours please call 0427325493