



Newsletter

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Daylight Savings

Don't forget to move your clocks forward 1 hour on Sunday the 7th of October for daylight savings!



From the CEO's Desk



Greetings everyone,

I hope this newsletter finds you all well, looking forward to Spring and hopefully warmer weather. A special welcome to all our new clients and volunteers to the Murray Mallee Aged Care family. We hope you find your relationship with us a positive one. On the note of positive relationships, we can only improve the quality of our services with the feedback we receive from our clients. Thank you all for responding to the recently distributed Consumer Satisfaction Surveys. I urge you to be totally honest with

any feedback of the services we deliver to you. We will only continue to grow our organization if we have the trust and patronage of older people who can rely on us to support them to live the life of their choice. To date this year, we have seen a 30% increase in the number of people choosing us in the Home Care Packages program. We're proud and happy that our 24 years of service delivery continues to be appreciated by our clients.

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Happy Birthday To You!

Murray Mallee Aged
Care Group Inc.
would like to wish
everyone celebrating
a birthday during the
Spring season
a very special
Happy Birthday!

Do you need help
securing your Home
Care Package with
Murray Mallee Aged
Care Group?

Our Service Consultants
will assist you in the
My Aged Care Referral
Process.

Book a free
appointment now
on (08) 8532 2255



Find us on:
facebook.

From the CEO's Desk (cont.)

The recent change to the leadership team in the Australian Government has caused some concern across the community generally and more specifically in terms of how the changes could affect the Aged Care Sector in particular. I'm pleased to report that Minister Ken Wyatt has been reappointed as the Minister for Senior Australians and Aged Care under the new PM Scott Morrison. Minister Wyatt has been involved with the portfolio in various capacities since February 2016.

I attended the Aged and Community Services Australia 2018 Summit earlier this month where we heard from experts from Australia and internationally about the future of Aged Care in Australia. Without a doubt, the strongest growth forecast for older Australians is the provision of care directly into the home. Assisted accommodation in a group environment, was also a hot topic. This topic was of great relevance to our organization because on the 31st of July we turned the first sod of earth to signify the commencement of the building of 50 independent units at our recently purchased property at 14 Warner Road Murray Bridge. An article further down the newsletter will describe our project in detail.

In an effort to improve the cost efficiency of the administration of the services we deliver we have implemented a number of new technological supports to enable us to achieve this aim. For example, we have upgraded our computers and the software to ensure that the maximum possible cyber security is in place to protect the client data that we collect. We have purchased mobile devices that enable our Service Consultants to enter

information as unobtrusively as possible at the first client meeting and to reduce the need to repeat the information we need to collect on behalf of our funder, the Australian Government. We have also implemented an electronic audit system that enables us to track and trend information that we receive directly from our valued Support Workers in the field.

September was Dementia Awareness month. Its aim is to encourage all Australians to become more aware of dementia, to gain a better understanding of what it is like to live with dementia and how we can better support people living with dementia. Another announcement you may have heard about in the media over recent months is the My Health record opt-out period being extended until 15th November. This is an on-line summary of an individual's key health information. The extra month will give Australians more time to consider their options as the Government introduces stronger privacy protections. Rowena Fox, our HR Risk and Compliance Manager is keeping closely abreast of how we as an organization can participate on behalf of our clients who do choose to stay in the on-line health record system. I will keep you informed as new information comes to hand.

I wish you all the best until the next newsletter when we'll be talking about Christmas.

Best Wishes,
Anna Howard

Warner Close Retirement Living

Murray Mallee Aged Care Group Inc. broke ground on the 31st of July 2018 to mark the start of the construction for Warner Close Retirement Living at Murray Bridge. Boasting beautiful gardens and an excellent location, Warner Close Retirement Living will be a warm, welcoming, and tranquil community located in the Rural City of Murray Bridge. The village will include 50 independent living units, a community centre, and 24/7 access to an on-site supervisor, all on 9 acres of land.

Leading the ground-breaking was CEO Anna Howard with Chairman Trevor Kerley. "A comfortable and safe home is something everyone in a wonderful country like Australia should enjoy, sometimes as we get older we find ourselves alone in a big house, and that house starts to feel a little less like a safe haven and more like a burden to maintain. We hope this establishment will help alleviate that burden to some degree." CEO Anna Howard said. Murray Mallee Aged Care Group Inc. is known for their passion for equitability and excellence in aged care services. Following through with this reputation, Warner Close Retirement Living combines excellence with equitability with a simple rental agreement that replaces complicated financial documents and removes expensive up-front or exit fees.

The ceremony was attended by 50 stakeholders and community members including Federal Member for Barker, Tony Pasin and Mayor of the Rural City of Murray Bridge, Brenton Lewis. Mayor Lewis described Warner Close as an exciting venture with a refreshing business model. "I love this model," he said. "I'm sure success will follow."

Expressions of interest can be made via the website www.warnercloseretirementliving.com.au or by contacting Murray Mallee Aged Care Group Inc. on 8532 2255 during business hours.

New Faces at Kaleidescape

Meet Julie & Rosie, two of the new faces at our Kaleidescape Program!

Hi I'm Rosie!

I've been working with Murray Mallee Aged Care Group as a Care Support Worker for over 10 years now, which has been great. I enjoy my job and love to meet new clients. I am married with 2 children, a son who is 23 years old and daughter who is 13 years old. I am really looking forward to being a part of Kaleidescape and getting to know you all, I love getting to socialize with everyone who comes along!



Hi I'm Julie!

I've been working with Murray Mallee Aged Care Group for roughly 9 years now. My husband John and I have 1 daughter named Emma who is 19 years old and about to complete the first year of her teaching degree. I am really enjoying being involved with Kaleidescape so far, it is a great time full of fun and laughter. Meeting the lovely people and volunteers who attend the groups has been fantastic!



CAPTION:
Warner Close
Retirement Living

A Visit from Honey

Earlier this year our Metropolitan Adelaide Office joined with Carers Support to organize an event for Italian carers in the region which included a visit from Honey the Koala from the Adelaide Koala & Wildlife Hospital. Honey was loved by all the participants. Take a look at the pictures below!



Meet the Councils who represent Murray Mallee Aged Care Group Inc:



Mayor:
Brenton Lewis

Councillors:
Tyson Matthews
Andrew Baltensperger
Tod Cusack
Karen Eckermann
Airlie Keen
Clem Schubert
Fred Toogood
Theo Weinmann
Jerry Wilson



Mayor:
Dave Burgess

Councillors:
Kelly Kuhn
Mardi Jennings
Kevin Myers
Brenton Schmitt
Jeff Hall
Adriaan Sakko
Peter Raison
Brian Taylor
Steve Wilkinson



Mayor:
Kevin Burdett

Councillors:
Caroline Phillips
Yvonne Smith
Daryl Sparks
Morris Terrell
W John Woodridge
Darren Zadow



Mayor:
Neville Jaensch

Councillors:
Sharon Bland
Peter Wright
Jeff Arthur
Robert Simcock
Julie Barrie
Vern Leng
Donna Middleton
Mick O'Hara



Mayor:
Andrew Grieger

Councillors:
Allan Dunsford
Dennis Hyde
Stacey Milde
Kevin O'Driscoll
Neville Pfeiffer
Bruce Summerton
Brian Toogood
Mark White