

CONSUMER CHARGES



Consumer charge rates as at 1st September 2017 – 31st August 2018

The rates below are charged to the consumer's budget. The budget is made up of the Australian Government subsidy and the consumer contribution.

Support Worker Rates:

	Cost per Hour (ex GST)
Weekdays 6am - 8pm	\$45.00
Weekdays 8pm - Midnight	\$49.50
Weekdays Midnight - 6am	\$50.50
Saturdays	\$55.00
Sundays	\$72.00
Public Holidays	\$99.00

Registered Nurses Charges:

	Cost/Hour (ex GST)
Weekdays 7am - 7pm	\$65.00

Enrolled Nurse Charges:

	Cost/Hour (ex GST)
Weekdays 7:30am	\$55.00
Night Shift 6pm - 7:30am	\$62.00
Saturdays	\$77.00
Sundays	\$88.00
Public Holidays	\$99.00

Transport

- Cost of vehicle use is \$0.85 per km (ex gst)
- Transport is charged when accessing services within a shift requiring car use, such as transport to appointments or shopping. Support Worker/driver charges also apply.

Allied Health Services

- Murray Mallee Aged Care Group Inc. does not employ Allied Health professionals directly. Consequently, charges will be applied as determined by the individual contracted.

Cancellation Process for all Service Bookings

Murray Mallee Aged Care Group Inc. requires a minimum of 2 hours (business hours) notice of intention to cancel a booking. If less than the 2 hours' notice is received the full cost of the service will be charged.

- Who to contact to change/cancel/add to a current booking
- During Business Hours, contact your Service Consultant on 8532 2255
 - Out of Business Hours please call 0427 325 493

Murray Mallee Aged Care Group Inc. is committed to providing a quality service which meets the needs of all our consumers. The charges in this document incorporate the ongoing learning, development and support of our staff, to ensure you receive the best possible service.



Murray Mallee

AGED CARE GROUP INC.